
Achieving supply chain resilience; The role of quality assurance

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All praise is due to God, the Lord of the heavens, the Lord of the earth and the Lord of all the worlds. (36)

His alone is all supremacy in the heavens and the earth. He alone is the Almighty, the Wise. (37)

سُورَةُ الْحَمْدِ

فَلِلَّهِ الْحَمْدُ رَبِّ السَّمَوَاتِ وَرَبِّ الْأَرْضِ
رَبِّ الْعَالَمِينَ ﴿٣٦﴾

وَلَهُ الْكِبْرِيَاءُ فِي السَّمَوَاتِ وَالْأَرْضِ
وَهُوَ الْعَزِيزُ الْحَكِيمُ ﴿٣٧﴾

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DEDICATION

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1- Introduction

In Today's business market, it is not all about making and selling goods, rather it is about how efficiently a chain of transfer of goods, from one end of to the other end is managed. As the businesses are expanding and facing competitions more than ever, so they are becoming more and more complex. More complex means more interconnections throughout the chain, which leads to more disruption in the supply chain (Roberta Pereira et al. 2014). Any disruption on one interconnection or at one stage will have an impact on all the other sources.