

Final Project

Gerry's dnata

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Gerry's
dnata

Final Project on Gerry's Dnata



Submitted To

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PROJECT DEDICATION

This Project is dedicated to the sake of Allah Almighty, our Creator and our Master. A special thanks to our head of department Captain Imran Saeed and Sir UmerMazhar. A special feeling of gratitude to our loving head of department Sir Imran Saeed, our Faculty and our Parents who were supported and motivate us throughout the journey of our Graduation life. Our mentor Mr. Imran Saeed the man of thought, creative mind, hardworking, Who taught us that the best kind of knowledge to have is that which is learned for its own sake.

Achievement always come to the person who is looking for it but not to the person who is just waiting for it.

Acknowledgment

We are grateful to some people, who worked hard with us from the beginning till the completion of our degree, internship particularly our head of department Mr. Imran Saeed, Mr. Umer Mazhar, they have been always generous during all phases of four year life in university specially in the Aviation department.

We owe a deep debt of gratitude to our university and our department for giving us an opportunity to complete this work efficiently.

Finally we would like to thanks to our head of department, teachers and administration in our department that assisted us with this project and internship.

Their excitement and willingness to provide feedback made me the completion of this project and internship with a very good experience.

A special thanks to our mentor Sir Imran Saeed, Sir Umer Mazhar due to their hard working we are now working as an employee in Gerry's Dnata.

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Executive Summary

Complete undergraduate degree requirements for aviation management students to do internships with any well-known enterprises. The purpose of this internship is to gain practical knowledge of the field of aviation. This report is for airlines and ground handling services and features.

In my internship project at 23 May 2014 to 31 December 2014 with Gerry billion Dnata. Internship is six (6) months, the results of my internship ended last month, the aircraft industry in 2014 is the first time I experience. Gerry 's Dnata (Lahore office) is located in Gerry 's Dnata room # 4204 Allama Iqbal International Airport in Lahore , Pakistan. Where I work, “Internet access trainee traffic wardens.”

Gerry 's Dnata detention as the main focus of my practice is the customer service counters of experience and service , shuttle service, special handling services , we have to deal with unaccompanied minors , young passengers , they in accordance with the policies and need guidance airline also wheelchair passengers, baggage storage , ramp services, operations and baggage service.

These units included all the concerned sections in which I was given different tasks & responsibilities to have complete grip on above mentioned units and have to complete task in given time.

Is usually carried out my work area, check the counter area, lounge, and arrival areas and ramp and the United Arab Emirates and Turkish Airlines isolation. Traffic wardens always guide and

greetings in his care any passenger airline airport, take the smile and helpful every time. The same principle, duties and responsibilities should be respected.

Introduction

This practice has some important influence on me. Most importantly, I believe my experience exposed during this internship has been significantly changed my view of aviation operations and management. Air operators I work with it different departments.